

JOHN L. NUTTER

Full Stack Developer

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OBJECTIVE

Passionate web developer and life long learner interested in building things for the web. Prior to being a web developer, I worked in technical support for Mailchimp where I provided technical support for a large customer base, quickly and efficiently.

TECHNICAL SKILLS

- **Proficiency with:** Linux operating systems (Ubuntu 12.04 - 20.04, CentOS 6, CentOS 7), MacOS 10+, Windows 10
- **Familiarity with the following technologies:** JavaScript, Django, Express, Node.js, PostgreSQL, Git, Github, Jekyll, RESTful API, HTML/CSS, Bulma, Bootstrap, Python, Bash shell, Unix terminal, MySQL, PHP
- Ability to communicate and collaborate well with peers
- Quickly learn and use new technologies
- Successfully work in both team and self-directed settings

EDUCATION

Digital Crafts 2020-2021 | *Full Stack Development* | Certificate in Full Stack Development

Franklin University 2013-2016 | Bachelor's degree candidate | Bachelor's degree in Web Development

PROJECTS

Drums in space <https://www.drumsinspace.com>

- Member of a 3-person development team building an interactive drum machine on the web and used third-party APIs to display space facts
- Worked with HTML, CSS, Bootstrap, JavaScript, RESTful API
- Primary responsibility included creating, testing, and debugging the drum machine, sequencer, and typing keys to sounds
- Learned Tone.js independently in to assist with building out sound playing features on the drum and sequencer

Scene-it-starter <https://jn-scene-it-starter.netlify.app/>

- Worked independently building a web app that allowed the user to search for and save a personal movie list
- Responsibilities included: coding, testing, debugging, and deploying the app to Netfliy
- Technologies used: HTML, CSS, Bootstrap, Axios

WORK EXPERIENCE

Premium Support Technician *Mailchimp* Atlanta, GA Nov 2015 - Present

Responsibilities:

- Assist Premium, VIP, and partner customers exclusively with priority support
- Maintain a clear, concise, and helpful tone in communicating with the customer
- Collaborate successfully among small and larger team of peers, companywide
- Successfully report updates, share ideas, and ensure consistency among peers
- Troubleshoot advanced support topics: RESTful API integrations, HTML email templates, general deliverability issues, and Premium specific features
- Provide customer assistance and troubleshooting with domains related questions: configuring, updating, and managing DNS records

